

Little Paddock Booking Terms and Conditions

These Booking Terms apply to Little Paddock Ltd our officers, employees and agents ('We'/'Us'/'Our') and the person or legal entity making the Booking or to whom We supply services in respect of the Booking ('You/Your'). These Booking Terms are governed by English law and apply to all Bookings except where We agree in writing other terms. By making a Booking You are deemed to accept these Booking Terms.

Bookings

Bookings are made and a contract between You and Us comes into effect when We accept a reservation from You. We will accept a reservation when We have confirmed Your reservation and received a deposit payment for the total price quoted from You.

You must be able to enter into a legally binding contract and be over 18 years to make a Booking.

Bookings must be paid for using cash cheque or an acceptable and valid credit or debit card.

Prices

Rates are per room, lodge or pitch per night. If You have selected supplements they will be added to the total price of the booking. Rates do not include other costs you may choose to incur during Your stay (unless otherwise stated).

Rates quoted are correct only for the specific number of guests, nights and dates shown. Should You change the number of guests, dates or nights, then the rates are subject to change.

All prices include VAT.

Availability

In the rare case that due to unforeseen circumstances we cannot deliver Your requested accommodation, You will be offered alternate accommodation or a full refund.

Arrival and departure

For the Bed and Breakfast and Lodges , check-in is from 16:00 to 2100 (GMT). Check-in times outside of those specified must be confirmed with us prior to arrival. Check-out is at 10:00 (GMT). Caravan pitches should be vacated by midday and arrival should be after midday.

If You cancel Your Booking more than one week before the scheduled date of arrival, a refund of any moneys paid less the non refundable deposit will be processed within 5 working days where possible to your debit or credit card or refunded by cheque.

If You cancel Your Booking within one week of the scheduled check-in time on the date of arrival, a charge equivalent to the total Booking price that includes any supplements selected by You will be levied. For a caravan pitch a refund will only be made if the pitch can be filled for the whole time of the original booking. To make a cancellation You must call Us on 01425 470889 , .

Amendments and Cancellations

If You cancel Your Booking more than 7 days before the scheduled check-in time on the date of arrival, a full refund of the amount paid within 5 working days less an administration fee of £25. If You cancel Your Booking less than 7 days of the scheduled check-in time on the date of arrival, a charge equivalent to the total Booking price that includes any supplements selected by You will be levied. To make a cancellation, You must call Us on 01425 470889 and quote Your reservation number, name and check-in date and have details of Your credit or debit card available. To amend Your Booking, call Us on 01425 470889. If you amend Your Booking within 48 hours of the scheduled check-in time on the date of arrival, and as a result You cancel any room night with less than 48 hours notice a charge equivalent to the total price (including any supplements selected by You) for that room night may be levied payment. The total price quoted for the Booking is payable and will be charged to at the time of Booking.

All additional goods and services purchased during your stay must be paid in full on presentation of invoice at check-out.

Conditions of stay

Please respect other guests at Little Paddock. We reserve the right to terminate Your booking immediately without being liable for any refund or compensation where You engage in unacceptable behaviour that causes a disturbance or nuisance to other guests. Please see conditions of use of equipment on site before using the facility.

Liability

Other than for death or personal injury caused by Our negligence or misrepresentation, Our total liability to You is limited to the price of the booking and to the fullest extent permitted by law all warranties are excluded and in no circumstances will We be responsible for any indirect or special damages.

We will not be liable for failure to perform to the extent that the failure is caused by any factor beyond Our reasonable control.

You are responsible for any damage or loss caused to Us or Our property by Your act, omission, default or neglect and You agree to indemnify Us and to pay Us on demand the amount reasonably required to make good or remedy any such damage or loss.

Use of the Swimming pool, sauna, spa pool, tennis court or car park is at guests own risk. We cannot accept any responsibility for injury or damage while using these facilities.

Data protection

We may process the information You provide to Us for the purposes notified by Us to the Information Commissioner. By making a Booking, You consent to this processing of information

Conditions of Use

Bed and Breakfast accommodation and the Lodges cater for adults only. No pets allowed.